

Sales Conditions

We offer coverage to the whole **peninsula within 24 hours** from our central warehouse in Wat Mallabia (Vizcaya).

The sale of a remanufactured WAT product implies the sale of its core, which will be credited upon return of the product, provided that it meets the following acceptance criteria.

- - The core must not be broken and / or impacted.
- - There must be no rust on the main parts.
- - The core must be complete.
- - The core returned for credit must match the core sold.
- - The core will be paid for the value charged on the corresponding invoice.
- - To be eligible for credit, the core must have been purchased within the last 2 years for customers with stock and 6 months for customers without stock.

To return a core, send an email to comercial@wat.es indicating:

- COMPANY AND PICKUP ADDRESS
- WEIGHT AND MEASUREMENTS OF THE PACKAGE
- SEND THE PACKING LIST OF THE RETURNED MATERIAL

Upon receipt of the communication, Wat Direcciones will send the truck to collect the material.
CAREFUL, DO NOT SEND COLLECT BY DHL!

WAT DIRECCIONES has a rapid remanufacturing service (SRR) to provide urgent service to customers where WAT does not have finished products and cores. Here, customers can send their own cores and they will be remanufactured and shipped within 24-48 hours of receiving them.

WARRANTY COVERAGE:

- - Hydraulic power steering, steering pumps, and ESP columns: 2 years*
- - Diesel Injection Products: 1 Year.
- - Commercial vehicles and fleets 2 years' warranty and maximum mileage of 100,000 Km.

All the information (references, years of manufacture, versions, photos, etc.) in our catalogues are for information purposes only and we shall accept no claims for any error that may exist in them and which would be involuntary.